Scope and Sequence

Module 1: Welcome

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to welcome guests in a variety of tourism contexts.	Welcoming and introducing Registering new arrivals	Airport arrivals border control, baggage reclaim, arrivals hall Hotel reception desk early check-in, identification, key card	Making an offer with Can I/we + infinitive Zero conditional + imperative

Module 2: Accommodation

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to describe the services provided in different types of accommodation.	Explaining hotel facilities and services Explaining services and activities at an eco-resort	People and places in a hotel executive lounge, lobby, concierge Campsite facilities pitch, electric hook-up, mini market At an eco-resort cabin, all-inclusive, nature trail	There is/are + quantifiers Prepositions of place

Module 3: Transport

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to help customers compare transport options and understand timetable information.	Giving timetable and ticket information Helping customers hire a car	Taking the train to board, platform, first class Travel around the city terminate, day pass, travel card	Present simple with time and frequency expressions Comparative and superlative adjectives

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Scope and Sequence

Module 4: Eating and drinking

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to advise on food and drink choices, describe dishes, and help customers order food.	Recommending restaurants to guests Helping guests order a meal Discussing dietary requirements	Describing regional food local speciality, traditional recipe, typical (of) Dietary requirements allergic to, dairy-free, vegetarian	Present simple passive Defining relative clauses

Module 5: Sightseeing

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to recommend and give guests directions to local tourist attractions.	Giving directions to local tourist attractions Recommending tourist attractions	Tourist attractions landmark, cultural heritage site, monument Describing tourist attractions ancient, fascinating, historic Local events celebration (of), exhibition, performance	Prepositions of movement Modal verbs for advice and recommendation

Module 6: Excursions

Module objective	Useful language	Vocabulary	Language spot
At the end of this module, learners should be able to describe tour itineraries and respond to questions about excursions.	Describing arrangements / the itinerary Responding to questions about an excursion	Tours and excursions guided tour, self-guided, itinerary Describing a historic site authentic, breathtaking, memorable Preparing for an excursion dress code, local customs, refreshments	The future continuous and will/won't for talking about future activities Past simple passive

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